

# THE FRONT DESK

**LE MANOIR** DE GRESSY

- Teams wear masks and protective walls have been installed.
  - Disinfection aeras with hydro-alcoholic gel dispensers have been set up in many areas of our Establishment
  - The contact areas are cleaned every two hours.
  - The room keys are systematically disinfected on handover and after removal on departure.
  - A signage on the ground and in the direction of traffic has been put in place in the hotel in the strictest respect of social distancing.

## **THE ROOM**

- Cleaning crews wear masks, gloves and aprons.
  - The cleaning of the rooms has been redesigned with particular attention to all points of contact in the rooms.
  - The cleaning products comply with the disinfection standards.
  - All decorative objects and paper media are removed. You can nevertheless request them during your stay.
  - Linen and sponges are prepared according to the number of guests staying in each room. On request at the front desk.
  - The bedding service is not provided.
  - The laundry service is temporarily no longer provided.

#### **CATERING**

- The restaurant is open. Opening days and times are available at the reception desk. The same table can only bring together people coming together or having booked together, within the limit of 10 people.
  - Breakfast is served in your room or in the restaurant.
  - The respect of hygiene rules is applied from the delivery of the goods to the service of your meal.
  - Within the framework of the sanitary protocol, no delivery of meals from outside will be accepted during your stay.

## **WELLNESS AREAS**

- Our fitness room is temporarly available for uniquely one hour by reservation. The sauna is temporarily closed.
  - Our outdoor swimming pool is accessible for one hour. The choice of the time slot is to be indicated at the reception desk.
  - Treatments are by appointment and are carried out in our wellness room. Our care providers wear protective masks and visors and our clients are invited to wear masks during the treatment.

## **YOUR MEETING / EVENT**

- Wearing a protective mask is mandatory inside the establishment when you are moving.
  - Our rooms setups respect social distancing between each participant.
  - For everyone's safety, we have scaled down capacities for meeting rooms and catering areas.
  - Our rooms are disinfected before and after each meeting / event. We advise you to aerate your meeting room regularly during the day. We ask you not TO change places during the day in your room.
  - The break service has been revised: food (pastries) and cold drinks are served by our maître d'hôtel, hot drinks in permanent coffee-breaks are self-service with a sanitary kit (disinfectant wipes, hydro-alcoholic gel). We kindly ask you to disinfect your hands before and after touching the coffee machines.
  - We have changed our catering offers according to health measures. We are rethinking the organization and format of your events to ensure everyone's safety.